



Web Host Reseller Program

**How to Use Your Account to Implement and Start
Selling SSL Through the Web Host Program**

1. Introduction

The Sectigo Web Host Reseller Program gives you the unique ability to integrate the Sectigo range of SSL certificates and TrustLogos into your own product offerings. In turn, share the benefits and cost-effectiveness of Sectigo SSL and TrustLogo with your own customers. This programme is ideal for hosting companies and ISPs with customers with SSL requirements.

Our online management system allows your administrator (and nominated users) to deposit funds to be used to purchase SSL Certificates and TrustLogo products for your customers, and to run reports on your sales made through the system. The prepayment system ensures you can start purchasing products at great discounts quickly and easily.

You may use the User Management facility to create new users for your account and specify permissions for Users on a granular basis, including certificate issuance, revocation and reporting permissions.

Login details:

Please find your login details in the email sent by your Account Manager. Should you need reminding of these details please contact support@Sectigo.com

To log into your account, visit www.Sectigo.com and login using at the top right hand corner of the website.

Using the Web Host area:

Once logged into your account, select the “Web Host Reseller” link as shown:

The screenshot displays the 'Account Options: Management' page. On the left, under 'My Account Areas:', there are five links: Reseller, E-PKI Manager, SSL certificate, Order Processing, and Web Host Reseller. The 'Web Host Reseller' link is circled in green. On the right, under 'My Account Summary:', there are three items: Status (Active), Verification Level (Class 3), and Corporate Documentation (Awaiting). Below the account summary, there is a larger 'Web Host Reseller' link, also circled in green, with the description 'Place orders on behalf of customers through your Web Host Reseller Account'. At the bottom, there is a 'Comodo Contact Details' section with support website and phone information, and two office addresses for Comodo CA Limited.

Account Options: Management

My Account Areas:

- Reseller**
Manage customer orders placed through your Reseller Account
- E-PKI Manager**
Place orders through your E-PKI Manager
- SSL certificate**
Manage your SSL certificate
- Order Processing**
Comodo Employees & Selected Partners only
- Web Host Reseller**
Place orders on behalf of customers through your Web Host Reseller Account
- Account manager**
Reseller Account Home for Desktop security products
- IdA Authority**
Add / Update details of your website(s) in the IdA Authority

My Account Summary:

- Status: Active
- Verification Level: Class 3
- Corporate Documentation: Awaiting

Comodo Contact Details:

Support Website: <http://support.comodo.com>
Validation Docs Fax: US and Canada +1.866.831.6837 / Worldwide +1.801.303.9291

We now operate a registration-based system for support.
Please submit your ticket at the [support website](#).

Comodo CA Limited - US Office
525 Washington Blvd.
Jersey City, NJ 07310-1600

Comodo CA Limited - European Office
26 Office Village,
Exchange Quay, Trafford Road,
Salford, Manchester M5 3EQ,
United Kingdom

Comodo offers essential infrastructure to enable e-merchants, and other Internet-connected

You will be presented with the following page

Web Host Reseller Options: Account Options: Management

Welcome to the Web Host Reseller Management Center. Use this Center to securely manage your account and your customers.

Account Actions:

- Deposit additional funds**
Deposit additional funds
- Buy Prices**
View your current Buy Prices

Management Facilities:

- User Management**
User Management

Using your Web Host facilities:

- Support pages**
View the Web Host Reseller Support pages
- Get Support**

Reporting Facilities:

- Report on Your Orders**
Run a report on your orders
- Run reports on orders placed**

Your Current Credit:

Extended Validation (EV) SSL Certificates - the new standard are now available in the Comodo Reseller Program
Comodo is pleased to announce that Extended Validation (EV) SSL Certificates are now available through the Comodo Reseller program. As you are probably aware, EV SSL Certificates represent the most advanced SSL certificate technology available and the most significant development in the SSL industry in many years. Now, as a Comodo Reseller, you can offer your customers the highest level of SSL security and verification by...

[Return to Management](#)

Customer Order Options:

Apply for a new product through your Web Host Reseller account:

Product	Include TrustLogo?	Include Card Payment TrustLogo?	
COMODO EV SSL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
COMODO EV SGC SSL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
COMODO EV Multi-Domain SSL <i>(New - Click "Buy")</i> <i>(Replacement - First run a "Report on your orders")</i>			BUY
COMODO SSL Unified Communications <i>(New - Click "Buy")</i> <i>(Replacement - First run a "Report on your orders")</i>			BUY
Trial SSL			APPLY
Elite SSL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Gold SSL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL Wildcard	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL Legacy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL Legacy Wildcard	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL SGC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Platinum SSL SGC Wildcard	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BUY
Unified Communications <i>(New - Click "Buy")</i> <i>(Replacement - First run a "Report on your orders")</i>			BUY
Multi-Domain SSL			BUY

Applying for a Product:

As a web host you can apply for SSL certificates (single domain, wildcard, multi-domain and UCC) and TrustLogos on behalf of your customers.

Buying an SSL Certificate:

In order to apply for a new Certificate, select the SSL product name you wish to purchase. This will present the first stage of the ordering process – the Certificate Signing Request (CSR) submission page:

Please do not use your browser's BACK and FORWARD buttons

EliteSSL Certificate
+ TrustLogo

Welcome
John Smith
ABC Corp

Step 1: Provide a CSR

Your Current Credit is: \$

You must generate a Certificate Signing Request (CSR) on your webserver. [Click here](#) for help generating your CSR.

NOTE: Please ensure that the Common Name (CN) in your CSR is ONE of the following:

- your Fully Qualified Domain Name (e.g. "secure.yourdomain.com")
- your Public IP address (e.g. "202.144.8.10")
- the Full Server Name of your internal server (e.g. "techserver")
- your Private IP address (e.g. "192.168.0.1")

After you have generated a CSR using your server software **copy and paste** the CSR text using an **ASCII text editor** into the CSR box below. Your CSR should look something like this:

```
-----BEGIN CERTIFICATE REQUEST-----
MIDUDCCArKCAQAwgTEWMBQGA1UEAxMNdGVzdC50ZXN0LmNvbTESMBAGA1UECXMJ
TWYya2V0aW5nMREwDwYDVQQKEWhUZXN0IE9yZzESMBAGA1UEBxIMjVGVzdCBDbXR5
(more encoded data).....
Rq+blR5XSjQdzyF1pLqP1Mck5Ve1eCz0R9/OekGSRn07ow4TVyxAF6J6ozDaw7e
GisfZw40VLT0/6GvK2X0iH58RFQ8WYTOcTRPnkG8B/uV
-----END CERTIFICATE REQUEST-----
```

1. Copy and paste your CSR into this box:

2. Select the server software used to generate the CSR:

3. Select the validity period for your Certificate:

Note: You will be licensed to use this Certificate on an unlimited number of servers.

4. Free Upgrade to EV?

Total Cost: **\$331.12**

Cancel Next >

Please note: Data on this company will be retrieved from IdAuthority where available to assist you with the signup.

Paste your CSR in this field

Select the type of server you used to generate your CSR (e.g. Apache, IIS etc.)

The cost of the certificate as per your current buy prices

To apply for a certificate:

- Generate a CSR for your customer's domain using your web-server (instructional documents to help you generate a CSR for your web-server are available from <http://support.Sectigo.com>)
- Copy and paste the CSR into the web form
- Select from the list the server software used to create the CSR
- Select the SSL product type
- Provide your customer's corporate details

Note: The product type and validity period will affect the price charged for the certificate. Please refer to your pricing band for your actual buy prices as set by your Account Manager.

The next stage of the application process is Domain Control Validation (DCV).

Before any certificate can be issued, an applicant must complete Domain Control Validation to prove they have control of the domain. There are three ways a web host can complete this process – email validation, DNS CNAME hash or HTTP File based. The latter two are known as ‘alternative’ DCV methods and make it easier for web-hosts to complete the DCV process without involving their end-customers.

Please do not use your browser's BACK and FORWARD buttons

Step 3: Domain Control Validation (Part 1)

Our fully automated validation procedure relies on proving that the applicant has control of the domain for which the certificate is being requested. To achieve this, **the applicant MUST be able to receive a domain control validation email sent to an approved email address** (selected from the list below). This email will contain a secret "validation code" that will need to be pasted into a webpage before your certificate will be issued.

Please select the approved email address to which you would like us to send the *domain control validation email*. If the applicant is unable to receive email at any of the email addresses listed below, and if you are unable to use any of the alternative methods listed, then select "None of the above" and we will contact you to arrange an alternative method of validating domain control.

Registered email addresses for **test.com** (from WHOIS)

- kb3ss98g3rt@networksolutionsprivateregistration.com
- customerservice@networksolutions.com

Alternative email addresses

Level 3 email addresses

- admin@www.test.com
- administrator@www.test.com
- hostmaster@www.test.com
- postmaster@www.test.com
- webmaster@www.test.com

Level 2 email addresses

- admin@test.com
- administrator@test.com
- hostmaster@test.com
- postmaster@test.com
- webmaster@test.com

Alternative Methods of Domain Control Validation (click [here](#) for help)

- CNAME CSR Hash
- HTTP CSR Hash

Your CSR's hashes are:
MD5 = 4374D47E76977CBBC5F53AD3CB7D4E9E
SHA-1 = 22C1AFAA367BCD1626710FBBD393918631E9A2B5

- None of the above.

[Continue >](#)

Welcome:
John Smith
ABC Corp.

Account Options

- Management
- Logout

- Email Validation. The applicant must be able to receive an email sent to an address at the domain for which the application is being made. This email will contain a unique validation code that the applicant has to paste into a confirmation web-page before the application can proceed. Sectigo has developed an easy to use, automated system that dynamically retrieves registered email addresses from the Whois database. We also provide a set of alternative email addresses.

- DNS CNAME – We generate MD5 and SHA-1 hash values of your CSR which must be entered as a DNS CNAME for your domain in this exact format:

```
<MD5 hash of CSR>.yourdomain.com. CNAME <SHA1 hash of CSR>.comodoca.com.
```

- HTTP File - We generate MD5 and SHA-1 hash values of your CSR which you use as the filename and content of a .txt file that you upload to your root directory:

Filename and upload location	Content of .txt file
http://yourdomain.com/<Upper case MD5 hash of CSR>.txt	<SHA1 hash of CSR> comodoca.com

Note 1: Both SHA1 and MD5 hashes of the CSR your entered in step 1 are clearly listed near the bottom of step 3 (see previous screenshot)

Note 2: More details on these validation methods can be found at https://support.Sectigo.com/index.php?_m=knowledgebase&_a=viewarticle&kbarticleid=1367

To finish, select the email address or alternative DCV method you wish to use and click 'Continue'. If you are unable to use any listed method then select 'None of the above' and we will contact you to arrange a method of validating domain control.

If you are ordering Organization Validated certificates like InstantSSL or EV SSL, the identity of the organization will be verified by Sectigo staff prior to issuance of the certificate. You may be asked by Sectigo validation staff to submit documentation verifying certain information, including verification of the organization's existence, address and phone number. If you are ordering Domain Validated certificates like SectigoSSL then the certificate will be issued as soon as the DCV process outlined above is complete.

Buying a TrustLogo:

TrustLogo - Gives the customer the ability to display one or more of the following TrustLogo types on their website. The Authentic & Secure and version is allowed to be displayed by SSL customers, the 'Sectigo Secured' and 'Corner of Trust' versions are available SSL customers. The 'Authentic' version is for non-SSL customers.



'Regular' TrustLogo for SSL



Corner of Trust for SSL



Corner of Trust for EV SSL



Non-SSL version

Card Payment TrustLogo - Gives the customer the ability to display the following TrustLogo on their website:



Notes:

- An activated TrustLogo or Card Payment TrustLogo provides real-time identity assurance, covered by a \$10,000 identity assurance warranty.
- If a customer has purchased both an SSL Certificate and a TrustLogo for the same domain then they will have the ability to display the SSL version of TrustLogo. If the customer has not purchased an SSL Certificate they will only be able to display the non-SSL version of TrustLogo.
- Users wishing to purchase a TrustLogo for SSL should simply select 'Trustlogo' in this interface. The choice of design is made after the purchase process.
- Ownership of an SSL Certificate does not affect purchases of Card Payment TrustLogo.

In order to apply for a new TrustLogo, click on the TrustLogo product name you wish to purchase. This will present the following screen:

Please do not use your browser's BACK and FORWARD buttons

TrustLogo

Welcome: **John Smith**
ABC Corp.

Step 1: Provide Website Details

Your Current Credit is: \$

Enter Location of Website:

Examples:

- *.yourdomain.com/* - use this format if you require your TrustLogo to be valid on all pages on your domain name and all subdomains on your domain name.
- www.yourhost.com/yourcompany/* - use this format if your site is hosted under your webhost's name, and your company name is a subdirectory. Your TrustLogo will be valid on all pages within the specified subdirectory.

Note: The * is critical - depending where it appears, it will specify that you require your TrustLogo to be valid on all subdomains and / or all pages hosted on your domain name or within the specified subdirectories.

Please note: Data on this company will be retrieved from IdAuthority where available to assist you with the signup.

Account Options

- Management
- Logout

a) Enter the customer's domain name in the following format:

- *.customersdomain.com/* - use this format if you require your customer's TrustLogo to be valid on all pages on their domain name and all sub-domains on their domain name
- www.yourhostdomain.com/customersdomain/* - use this format if your customer's site is hosted under your web-hosts name, and the customer's company name is a subdirectory. The TrustLogo will be valid all pages within the specified subdirectory
- Note: TThe * is critical - depending where it appears, it will specify that you require your TrustLogo to be valid on all sub-domains and / or all pages hosted on your domain name or within the specified subdirectories.

b) Click next: Provide your customer's corporate details

c) Click next: Choose the validity period for the TrustLogo

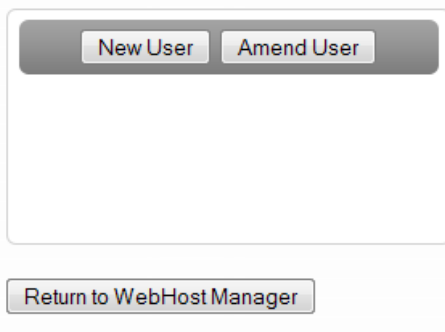
Note: If you apply for both an SSL Certificate and a TrustLogo product for the same company for the same domain on the same day, you will be awarded the TrustLogo at the discounted price. Please refer to your Buy Prices for the discounted price.

Paying for Products:

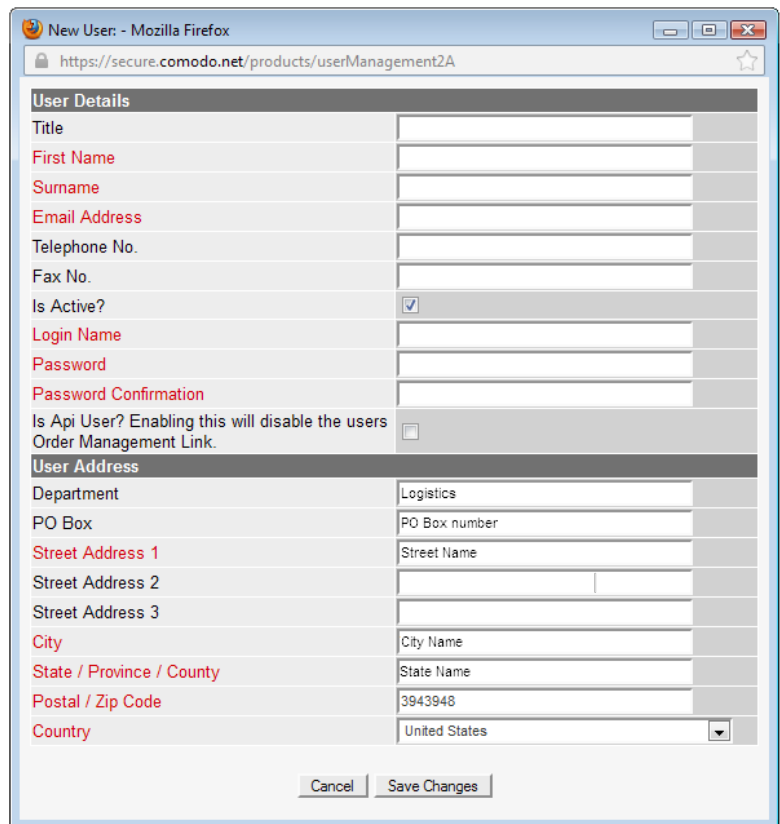
Your account will be debited with the value of the product type and validity period selected upon application of the product. Upon receipt of the product application the product will be issued and emailed to your Web Host Account Administrator. Providing that the product application contains no invalid or conflicting data, Organization Validated certificates and TrustLogos will usually be issued within within 1 working day.

Managing Users:

Your Web Host Administrator (Super User) has the ability to add conduct all Web Host functions (purchase products, deposit funds, run reports on all transactions) and may add additional Users on a discretionary basis. Adding a User prompts the Super User to complete the new User details. By default the User will inherit the Super User's company address unless, optionally, a different address is required.



New User Click to add a new User.



A screenshot of a web browser window titled 'New User - Mozilla Firefox' showing a form for adding a new user. The form is divided into two main sections: 'User Details' and 'User Address'.

User Details	
Title	<input type="text"/>
First Name	<input type="text"/>
Surname	<input type="text"/>
Email Address	<input type="text"/>
Telephone No.	<input type="text"/>
Fax No.	<input type="text"/>
Is Active?	<input checked="" type="checkbox"/>
Login Name	<input type="text"/>
Password	<input type="password"/>
Password Confirmation	<input type="password"/>
Is Api User? Enabling this will disable the users Order Management Link.	<input type="checkbox"/>

User Address	
Department	Logistics
PO Box	PO Box number
Street Address 1	Street Name
Street Address 2	<input type="text"/>
Street Address 3	<input type="text"/>
City	City Name
State / Province / County	State Name
Postal / Zip Code	3943948
Country	United States

At the bottom of the form are two buttons: 'Cancel' and 'Save Changes'.

User Details

Title	Manager
First Name	John
Surname	Smith
Email Address	johnsmith@example.com
Telephone No.	1234567
Fax No.	7654321
Is Active?	<input checked="" type="checkbox"/>
Login Name	johnsmith
Password	Leave empty if not changing password
Password Confirmation	Leave empty if not changing password
Is Api User? Enabling this will disable the users Order Management Link.	<input type="checkbox"/>

User Address

Department	Logistics
PO Box	PO Box number
Street Address 1	Street Name
Street Address 2	
Street Address 3	
City	City Name
State / Province / County	State Name
Postal / Zip Code	3943948
Country	United States

Buttons: Cancel, Save Changes

Amend User

Once a user has been added, they will be displayed in the user list. Select the user from the user list and click Amend User to change user details.

Managing User's Permissions

Selecting the User from the User list will then display the permissions associated with the user.

User Management: Account Options: Management

E-PKI Manager User Permissions for James Turner

Click the corresponding permission box to toggle between allowed (tick) and deny (blank box). Remember to Save any changes you make.

	Purchase	Revoke	View Others
SSL Certificate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Corporate Secure Email Certificate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deposit Funds	<input type="checkbox"/>		<input type="checkbox"/>

WebHost User Permissions

	Purchase	Run Report
All Products	<input type="checkbox"/>	<input type="checkbox"/>

Buttons: Save

User List:
 New User Amend User
 James Turner
 Steven Waite
 Return to WebHost Manager

User List: Click on name to display permissions

Purchase: Placing a tick in the Purchase column next to each product type (SSL Certificates & TrustLogos) dictates whether the user may buy these products.

Run Report: Placing a tick in the Run Report box

allows User to run reports on all product types made by all Users.

Deposit Funds: Placing a tick in the Deposit Funds box permits the user to deposit additional funds into the Web Host account.

Refunds:

Please contact Sectigo directly should you require a refund.

Your Current Buy Prices:

Click the “View your Current Buy Prices” to display a summary table containing your current buy prices as set by your Account Manager.

Note that TrustLogo products will display 2 prices – one for “With SSL” and one for “Without SSL”. “With SSL” price will be awarded if a TrustLogo and an SSL Certificate are purchased on the SAME day for the SAME domain name and the SAME company name. “Without SSL” will price be charged if a TrustLogo purchase falls outside of the “With SSL” conditions.

Depositing Additional Funds:

Your Reseller Account operates on a prepayment system. You may top up your account at any time with additional funds by selecting “Deposit Funds”. Please note that the current user must have sufficient permissions as determined by the Administrator in order to deposit funds.

Also Becoming a Reseller:

As a validated Web Host you may also join the Reseller program without depositing additional funds. To add Reseller abilities to your account visit www.instantssl.com and follow the Resellers link. Click on the Resellers link and then choose to Join the Program. You will then be prompted to either login or choose “New” – login and complete the 1 page form. Your account will then be updated with Reseller abilities.

Alternatively, you may follow the below link and sign up directly from here: <https://secure.Sectigo.net/products/frontpage?area=reseller&ap=instantssl>

Promotional Material:

Please visit <http://www.Sectigo.com/products/banners.php> and <http://www.instantssl.com/ssl-certificatesupport/reseller/promo/ssl-certificate-index.html> for a collection of promotional material and creative content that you may use under the license of your Web Host Agreement.

Getting Help:

Should you have any questions regarding your Web Host account please do not hesitate to contact our support department, we will be happy to assist you in any matter.

Email: support@Sectigo.com

About Sectigo

In an ever-expanding digital universe full of mounting security threats, Sectigo (formerly Comodo CA) is the web security partner best-equipped with the industry expertise and innovative technologies to help customers across the globe protect, monitor, recover, and manage their web presence and connected devices so that companies can have the confidence to seize their futures in the digital age.

A partner trusted by enterprises globally for more than 20 years, Sectigo provides digital identity solutions for businesses of all sizes, protecting their employees, customers, intellectual property, and overall brands from online threats. As the largest commercial Certificate Authority, with more than 100 million SSL certificates issued across 150 countries, Sectigo has the proven performance and experience to meet the growing needs of securing today's digital landscape.

Email:

Partners@Sectigo.com